\*\*\*\*going to NTS customers hosted on Windows Server 2008 and Older\*\*\*

Subject:

Newtek: Action Required - Important Information Regarding TLS 1.2

Dear Valued Customer,

This is an important message regarding a technology change that could impact your ability to process payments through your website.

**If you are not processing payments, this message is not relevant to you.**

**If you are processing payments, inaction could lead to payments on your website to stop working.**

**What you need to know:**

The PCI Council has mandated the more secure protocol “TLS 1.2” (Transport Layer Security) for merchants that process credit cards through the web.

Effective June 30, 2018, web environments that do not utilize TLS 1.2 will run the risk of not being able to process any credit card payments.

**Why this impacts you:**

Your website is currently hosted on a “legacy” web hosting plan, which utilizes a version of Windows Server that is no longer supported by Microsoft. Because of this, TLS 1.2 will not be supported on your hosting environment.

Only hosting plans utilizing Windows Server 2008 or newer will support the new TLS 1.2 protocol.

**If you are currently accepting credit card payments on your website, you will need to take action prior to the June 30, 2018 deadline. Again, inaction could lead to payments on your website to stop working.**

**What are your options:**

**Call us right away at this number: 1.877.323.4678, option 2**

**We can answer any questions you have regarding your website, hosting, or payments capabilities. This includes consolidating your entire ecommerce solution with Newtek to make future upgrades and changes easier for your business.**

* If your website or web application is compatible with a newer hosting platform (such as Windows Server 2012), you can request a plan upgrade to move your website to a TLS 1.2 supported environment.
* If you are not sure if your website or web application is compatible with a newer/supported hosting platform, please contact us to request a code review of your site.
* If you’re interested in updating or redesigning your website to be compatible with a TLS 1.2 compliant hosting environment, **we can provide you with a free quote and consultation that includes all aspects of your ecommerce solution, including your payment processing needs**. We can also advise you on broader improvements to your site, including security, site performance, and marketing effectiveness.

**Contact Us:**

If you have any questions, please contact us at any time:

1.877.323.4678, option 2

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Newtek Technology Solutions